

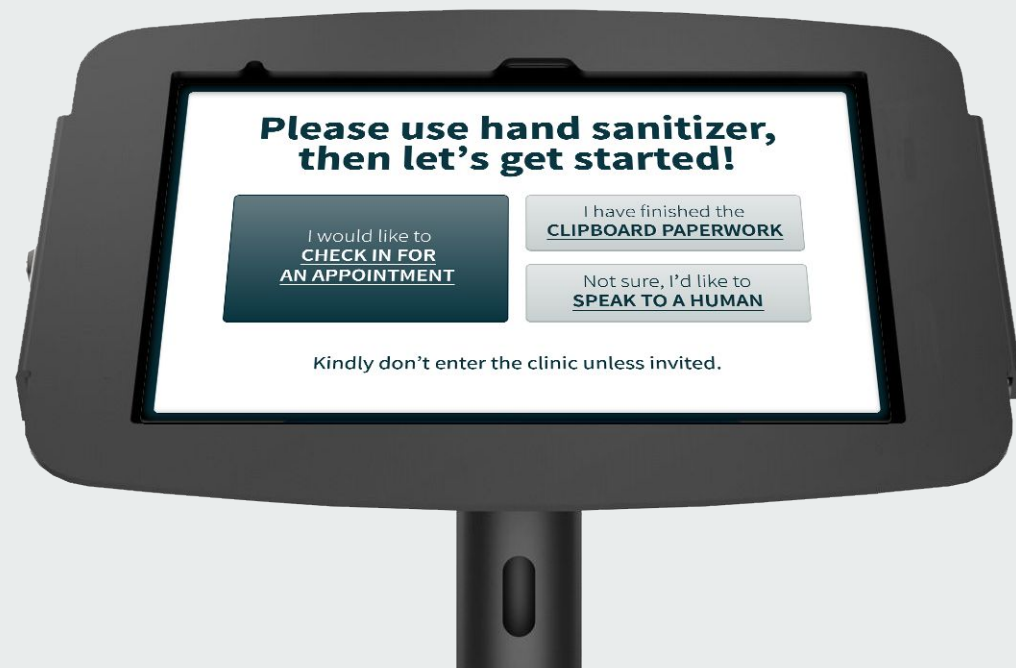
# CHIME in Action

1. Server
2. Room Tablets
3. Central Dashboard
4. Check-in Kiosk
5. Waiting Room TV



# Patient checks-in using the CHIME Kiosk

The kiosk enables your patients to check-in for appointments while providing them with tailored instructions based on appointment type, clinician, time of arrival, and more. It automates and standardizes the check-in process allowing your staff to focus on other, more valuable tasks.





# Patient sits down in the waiting room

Once checked-in, the patient's name appears on the CHIME Waiting Room TV, which shows a queue of checked-in patients with accurate wait times, allowing patients to better understand when they are likely to be seen.



Please have a seat after checking in. If you're not listed, kindly inform our staff.	
Wu G.	WAIT TIME 5 - 20 m
Doris R.	WAIT TIME 5 - 15 m
Velma W.	WAIT TIME 0 - 10 m
Lynda B.	WAIT TIME 0 - 10 m
Bridget C.	WAIT TIME 0 - 5 m

# Patient is auto-roomed

CHIME watches your clinic in real-time and decides exactly which patient should go where and when based on appointment rules, room availability, clinician room preferences, and more. This feature offloads a major amount of cognitive load from your staff as they no longer have to worry about when and where to assign patients.



MAGENTA HEALTH 625 Queen St. E.					Autopilot Features <b>ON</b>	
Scheduled for Today <b>ADD / IMPORT</b>						
SCHEDULED	PATIENT NAME	CLINICIAN	REASON	DURATION		
06:15 PM	Marianne Pittman	Dr. Mullen Grey	Doctor to reassess pr	(20 min)		
06:20 PM	Alberta Wallace	Dr. Slao	Discuss blood work i	(20 min)		
06:20 PM	Erma Robbins	Dr. Pilmer	Child waking scream	(15 min)		
06:20 PM	Jermaine Welch	Dr. Phan	Bad anxiety, concer	(15 min)		
06:30 PM	Jose Bell	Nurse	need someone to str	(15 min)		
06:55 PM	Mabel Hunt	Dr. Mullen Grey	Blood Pressure [[Pre	(20 min)		
07:00 PM	Rodolfo Cunningham	Dr. Mitsuki	Sinus infection and g	(20 min)		
07:10 PM	Russell Carroll	Dr. Chung	Large-ish new bump	(15 min)		
07:15 PM	Ian Gray	Dr. Mullen Grey	Thrush?	(15 min)		
07:15 PM	Jennifer McKenzie	Dr. Srinivasan	F/U: Eyes	(20 min)		
07:20 PM	Kristy Parks	Dr. Slao	wt check [[Prep wt]]	(20 min)		
07:20 PM	Leo Salazar	Dr. Mitsuki	Doctors request [[Pn	(20 min)		
07:20 PM	Norma Smith	Dr. Lal	Leg injury	(15 min)		
07:20 PM	Silvia Harper	Dr. Pilmer	Follow up-dr reques	(20 min)		
07:25 PM	Marco Gregory	Dr. Kapoor	Injured knee sking	(15 min)		
07:30 PM	Gina Gibson	Dr. Chung	edema and generally	(20 min)		

Receptionist		9:24 PM	
6:25 PM	Wu Gilbert	Completing Intake Form	Reception
Medical Assistant			
6:25 PM	Rene Ryan	Prep MH	(5 min)
6:35 PM	Clayton Owens	Prep myco	(5 min) Room 09
6:35 PM	Velma Wells	Prep mask temp sats	(5 min)
6:40 PM	Doris Rodgers	Prep full vitals	(5 min)
Clinic Nurse, (Support)			
6:55 PM	Joanna Young	Shots	(10 min)
Clinic Nurse, (Appts)			
6:50 PM	Isaac Newton	T shot	(15 min) Room 04
7:10 PM	Lynda Barker	allergy shots weekly	(15 min)
Dr. Marco Lo			
6:45 PM	Vera Williamson	Need more uti prophylax	(15 min) Room 01
6:45 PM	Doris Rodgers	Issues when doing cardiovasc	(15 min)

Rooms	
R	Wu Gilbert Completing Intake Forms
	Rene Ryan   Velma Wells   Doris Rodgers   Lynda Barker   Mona Bell   Sharon Scott   Bridget Chavez
01	Vera Williamson Dr. Lo—Need more uti prophylaxis
02	Room Needs Cleaning
03	Ernestine Rodriquez Dr. Mullen Grey—Foot wart needs removal [[Prep L
04	Isaac Newton Nurse, (Appts)—T shot
05	Room is Ready
06	Joanna Young Dr. Slao—Whooping Cough vaccine [[Shots]]
07	Room is Ready

Please head to the indicated exam room.  
We will be with you shortly.

PROCEED TO  
Room 02

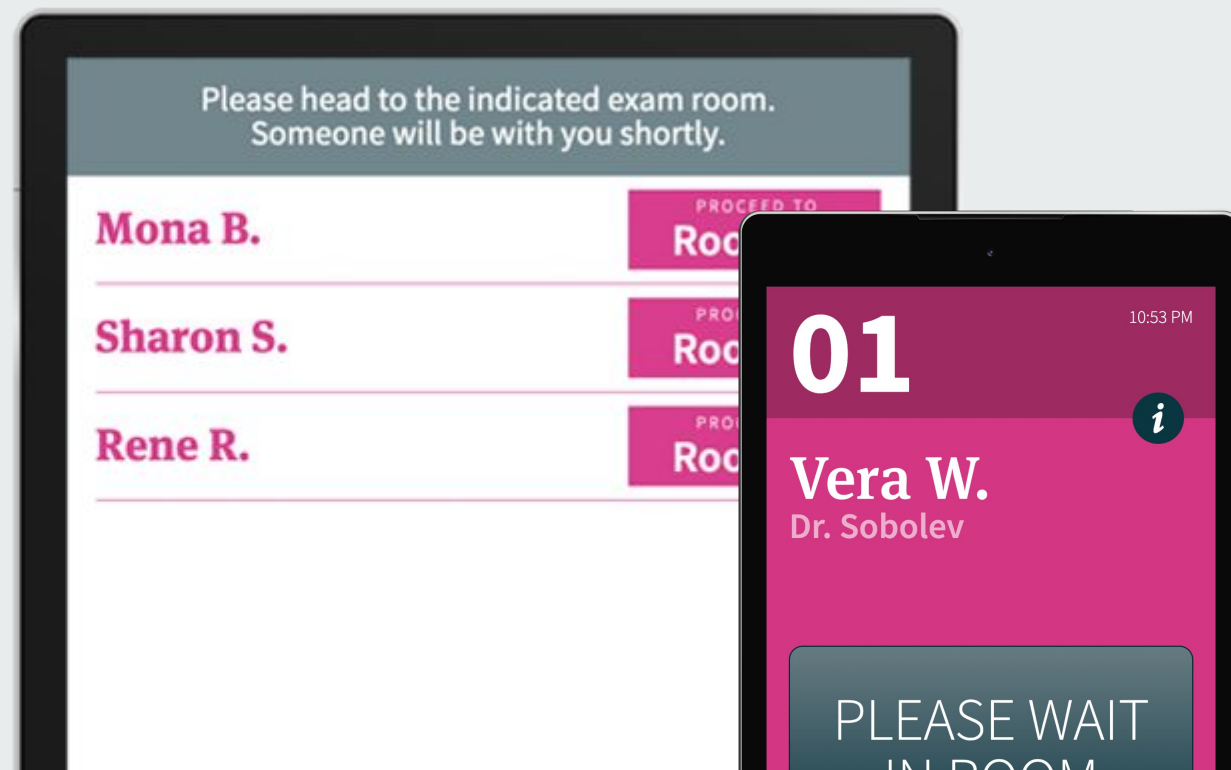
PROCEED TO  
Room 11

PROCEED TO  
Room 10



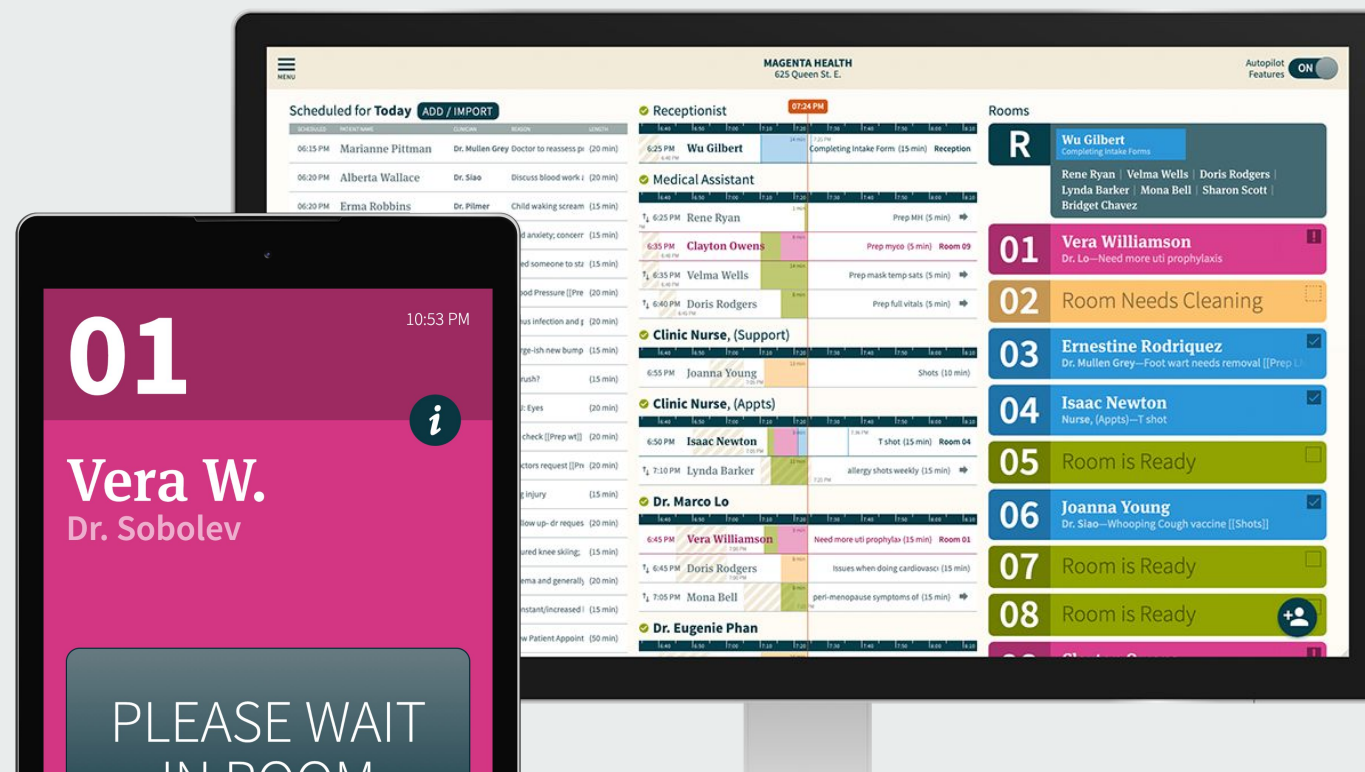
# TV Announcement directs patient to appropriate room

After the patient has been auto-roomed, the CHIME Waiting Room TV will use visual cues and AI-generated speech to announce the patient's name, the room to which they've been assigned and the directions to that room. This feature saves a tremendous amount of work for your staff as they no longer have to retrieve patients from the waiting room and guide them to rooms.



# Nurse sees that the patient is ready for them

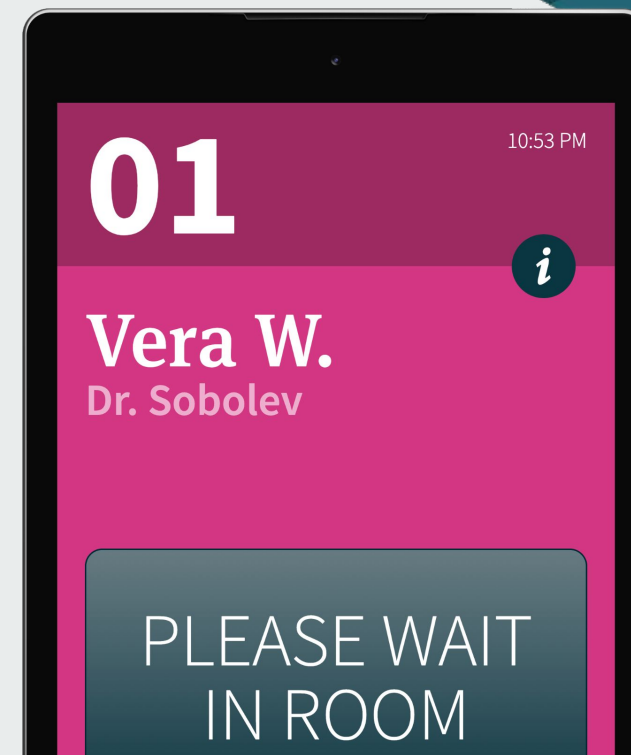
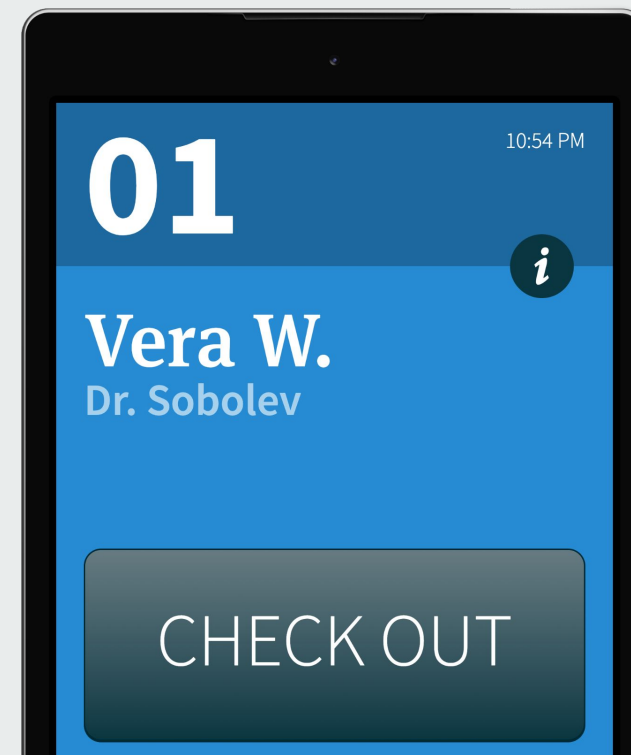
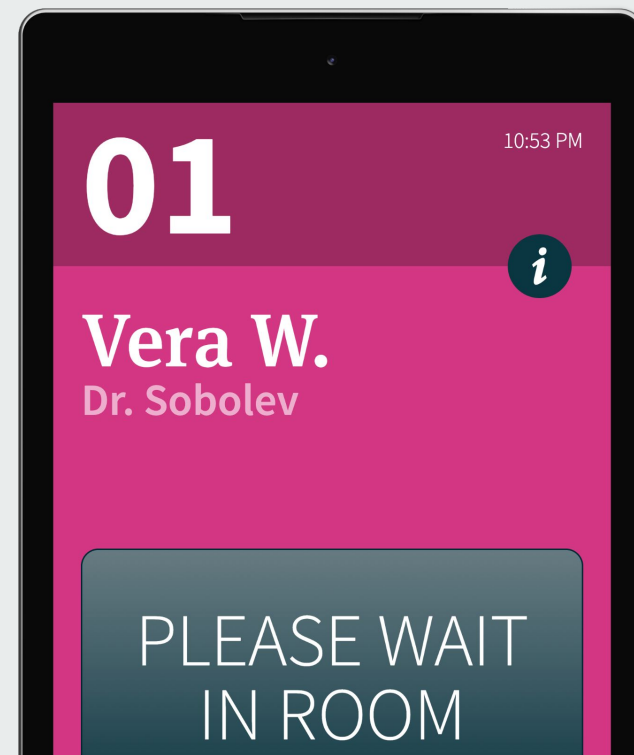
CHIME breaks down each appointment into steps, with each step being assigned to the appropriate clinician and/or staff. Clinicians and/or staff can then use the CHIME Central Dashboard to ascertain when it's their turn to see the patient and take appropriate action.





# Nurse checks into room, completes task & checks out

Once proceeding to the appropriate room, the nurse checks-in to see the patient using the CHIME Room Tablet. After seeing the patient the nurse then checks-out using the same tablet. This check-in and check-out feature is what keeps CHIME up-to-date on the status of various patients, rooms, and appointments.



# MD sees that the patient is ready for them

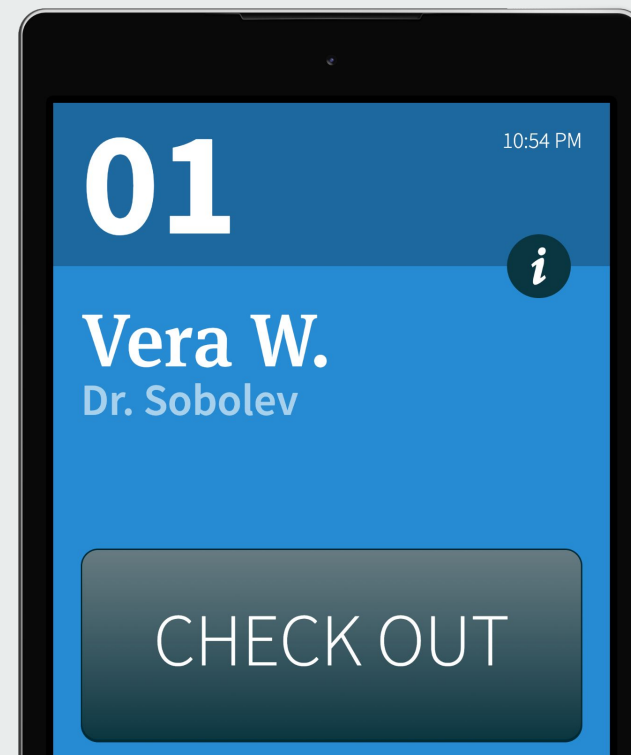
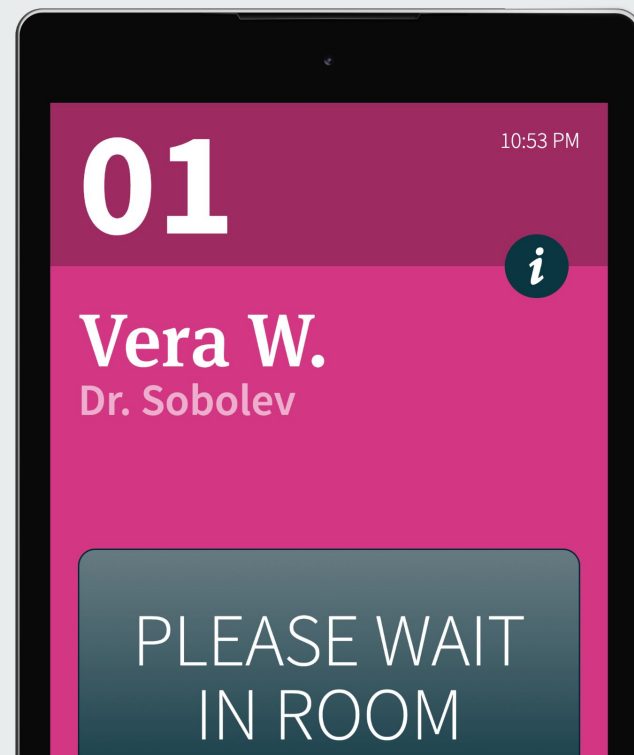
As the MD checks out of their previous appointment the room tablet briefly shows the MD their queue with the status of every patient who has checked-in. Patients that have been auto-roomed are shown at the top with the reason for their appointment and the room they've been assigned highlighted.





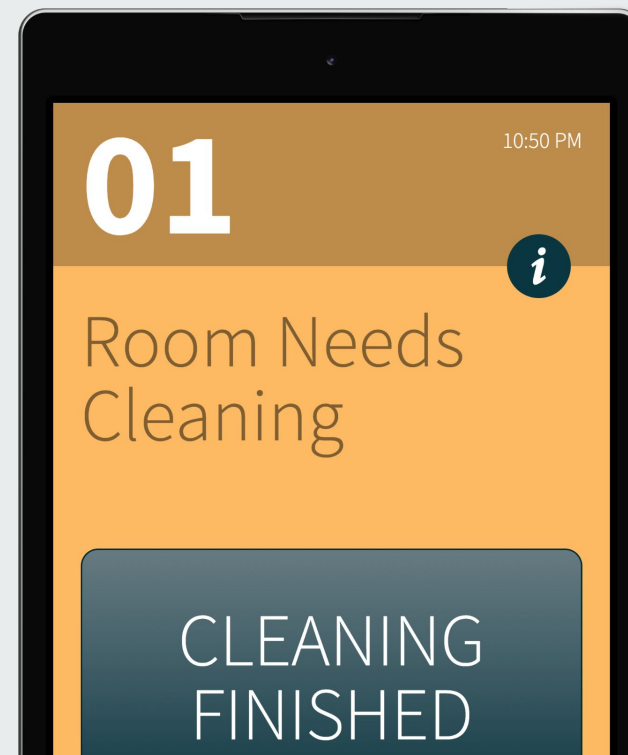
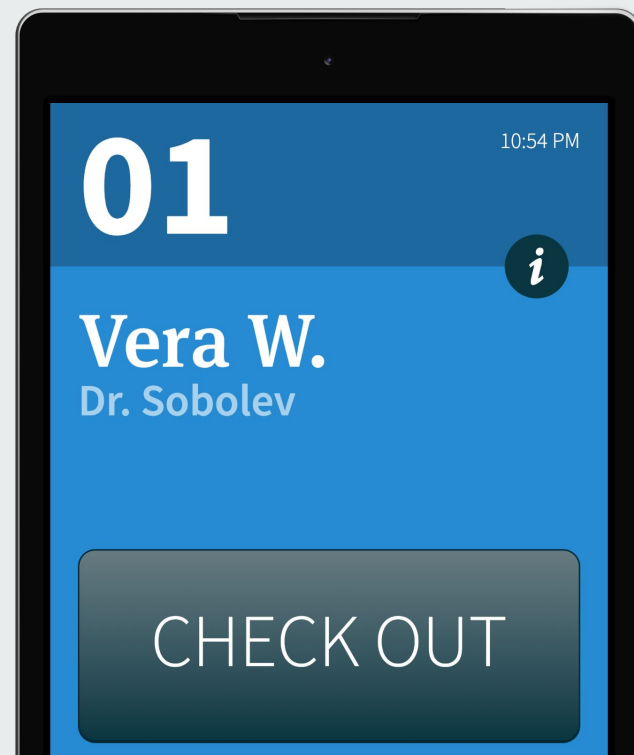
# MD checks into room & sees patient

Just like other clinicians and/or staff  
The MD checks-in to see the patient using the  
CHIME Room Tablet after proceeding to the  
appropriate room. This interaction is key as it  
updates the status of the appointment system  
wide and what keeps CHIME up-to-date.



# Patient leaves, MD checks out of room

Once finished with the appointment the MD checks-out using the CHIME Room Tablet and proceeds to their next patient. The tablets also enable MDs to assign “add-on” tasks (e.g. vaccines) to clinicians / staff on the fly. If no “add-on” tasks have been assigned by the MD CHIME marks the room as





# Staff can see which rooms need cleaning

Staff can use the CHIME Room Tablets and/or the CHIME Central Dashboard to see which rooms need cleaning and mark them as ready after cleaning.

CHIME can be configured to skip the cleaning state for various appointments.

